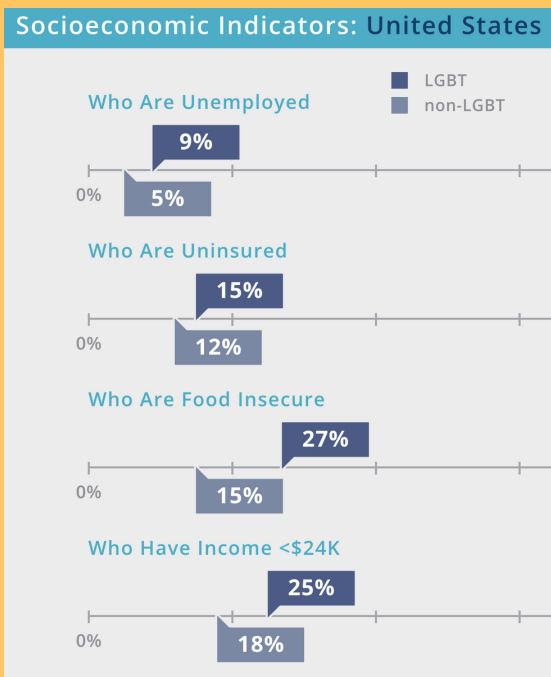


LGBTQ+ COMMUNITY

CURRENT STATE OF EQUALITY AND ACCESS TO CARE IN THE U.S.

According to the Trevor Project, **71%** of 34,000 respondents said **they felt discriminated against in the U.S.**, in 2019



The William Institute of Law at UCLA found that **members of the LGBTQ+ community were always behind in basic challenges** of life such as food, in 2019

According to the LGBTQ Community Center Survey,

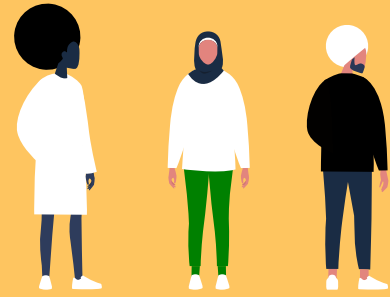
58,300

...LGBTQ+ clients were served, and 24,900 referrals were given each week

However,

3 in 10

...LGBTQ+ adults still faced challenges in receiving care due to discrimination in 2020, according to the Center for American Progress



LGBTQ+ CENTERS IN THE U.S.

\$93M

Government grants are the second largest source of revenue after programs, and \$93 million was reportedly earned in 2020

56%

56% of all participating centers are short-staffed, which is also a large barrier when applying to government grants

94%

By July 2020, 94% of participating LGBTQ+ centers offered online programs. 74% of these centers plan to continue offering their online programs even after COVID-19.

(2020 LGBTQ COMMUNITY CENTER SURVEY REPORT)

"We had a physical location, but we gave it up because of COVID. Moving online has allowed us to expand our programming outside the restricted calendar of the shared space."

-San Gabriel Valley LGBTQ Center, Monrovia, CA

Organizations serving LGBTQ+ communities can improve services to their community or expand their services by leveraging digital solutions. Using technology can lead to process improvement as well as optimized staff performance. To learn more on how you can benefit from this and how similar agencies have increased their services within their community, [book a complimentary consultation with a Penelope Expert](#) or contact us at 1-866-806-6014.